

To Whom It May Concern:

In spite of the fact that I had a cochlear implant a year ago July, I still need to watch closed-captioned television.

Why it is that some of the major television channels--CBS, NBC and ABC--do not always provide closed-captioning for the evening news?

I also would like to know why NBC programs out of New York City's channel 4 are not captioned, whereas the same programs coming from NBC Philadelphia's channel 10 are captioned?

My other gripe is that when I'm vacationing in Delray Beach, Florida for the winter, it is very difficult and extremely frustrating to watch television because the news and other programs are not closed-captioned.

I'm certain that I'm not alone in feeling this way. There must be millions of people in my position who are witnessing the same serious problem.

I would certainly appreciate your addressing this matter, as it would have a tremendous impact on hearing-impaired people.

Sincerely,
Jerry Pokras